AgriPoint®
Enrollment Guide

For your Farm Credit Services of America accounts.

Manage accounts and financials, and make decisions.
Any day, anytime, anywhere.

Farm Credit Services of America

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AGRIPOINT DELIVERS MORE FLEXIBILITY AND CONTROL

Access to your accounts and information is crucial in today’s agriculture. That’s why, more than simply managing your accounts, AgriPoint® provides tools to help you develop financial plans; remotely scan and apply checks to your FCSAmerica operating line of credit; and access customized information about weather, markets and industry trends.

This enrollment guide shows you how to sign up to access the many features and options available to you in AgriPoint.

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HOW TO ENROLL

At the fcsamerica.com home page, click Enroll in the AgriPoint Tool Box.

You’ll be taken to a page titled AgriPoint Enrollment – Customer Information. Complete the required fields, which include:
• Last 4 of Social Security number
• Date of birth
• First and last name
• Phone number
• Email address

When completed, click **Next**.

Step 2 is AgriPoint Enrollment – Verification Code. We generate and use codes to help protect your account information. Check a box to indicate how you would like to receive your verification code, and click **Next**.
When your verification code arrives, enter the code in the space provided. Select an option to activate the computer you’re using, and click Next.

At AgriPoint Enrollment – Account Information, enter a username and password that meets the defined criteria and click Next.
At AgriPoint Enrollment – Security Information, you’ll be prompted to select and answer three security questions and choose one security image. These security questions will be used in the future to verify your identity should you forget your password or use a different computer to reach AgriPoint. When you’re finished, click Next.

Once you arrive at AgriPoint Enrollment – Confirmation, you have completed the enrollment process. Click Login to access AgriPoint.
Verify that the image presented is the one you selected during the enrollment process. Enter your password and click Login.

Review and accept the Terms and Conditions for using AgriPoint, and click Login to access the AgriPoint Landing Page.

**AGRIPOINT LANDING PAGE**

The landing page includes an Account Summary, weather, markets, and access to the AgriPoint tools.

**SAFETY AND SECURITY**

AgriPoint uses multi-factor authentication that recognizes if a user is logging into the system from a different computer.
A **secure access code** is required before granting access to the system when a user is locked out or enrolling for the first time.

Account Access uses **built-in edits** to verify there are sufficient funds available before any funds are disbursed. It also has **audit-trail tracking** that lists the transaction history by each user logged into the system.

With any system, it’s very important to **never share your login ID and password**.

**FAILED ENROLLMENT**

If your enrollment fails, it could be because it does not meet our requirements for authorization:

- Entered information does not match our records. Double-check the spelling and dates entered. Remember, your name must match your driver’s license (no nicknames or abbreviated names).
- An active loan, lease, or insurance policy is not found. If you do not have any current business or active accounts with Farm Credit Services of America or Frontier Farm Credit, you cannot enroll in Digital Tools.
- AgDirect customers should visit [https://www.agdirect.com](https://www.agdirect.com) for online access to loans originated through AgDirect.

**HELP AND CUSTOMER SUPPORT**

Throughout AgriPoint, we’ve included informational text wherever you see a “?” symbol. Hover over the symbol, and text will appear. Throughout the site, click **Help** in the upper right corner of a page to access FAQs and details on how to contact our help line for support.

**Help**

- **Contact Us**
  
  Talk to a support representative
  Monday - Friday, 7am-6pm CT

- **Provide Feedback**
  
  Have an idea or suggestion for Digital Tools? We would love to hear from you!

- **Tips and Training**
  
  Answers to common questions and user guides for Digital Tools